



Privacy Notice for parents and carers

Providing accessible information to individuals about the use of personal data is a key element of the Data Protection Act 1998 and General Data Protection Regulation. This privacy notice explains how we collect, store and use personal data about pupils.

The Ranch Xtreme is the 'data controller' for the purposes of data protection law.

The personal data we hold

Personal data that we may collect, use, store and share (where appropriate) about pupils includes, but is not restricted to:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address) • characteristics (such as ethnicity, language)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment
- behavioural information (such as exclusions from previous settings and any relevant alternative provision put in place) • details of any support received, including care packages, plans and support
- photographs

We may also hold data about pupils that we have received from other organisations, including other schools, local authorities and the Department for Education.

Why we collect and use this data

We collect and use pupil information for the following purposes:

- to support pupil learning
- to monitor and report on pupil progress
- to provide appropriate pastoral care
- to protect pupil welfare
- to assess the quality of our services

Our legal basis for using this data

We only collect and use pupils' data where the law allows us to. Most commonly, we process it where:

- we need to comply with a legal obligation
- we need it to perform an official task in the public interest

Less commonly, we may also process pupils' personal data in situations where:

- we have gained consent to use it in a certain way
- we need to protect the individual's vital interests (or someone else's interest)

Where we have obtained consent to use pupils' personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn.

Some of the reasons listed above for collecting and using pupil's personal data overlap, and there may be several grounds which justify our use of this data.

Collecting pupil information

We collect pupil information via admission forms or secure transfer file from previous schools.

Pupil data is essential for The Ranch Xtreme's operational use. Whilst the majority of pupil information you provide to us is mandatory, some of it is requested on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection, whether you are required to provide certain pupil information to us or if you have a choice in this.

How we store pupil data

We keep personal information about pupils while they are attending our alternative provision. We hold this pupil data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please contact the Designated Safeguarding Lead.

Who we share pupil information with

We routinely share pupil information with:

- schools that the pupils attend after leaving us
- our local authority
- the Department for Education (DfE)
- the pupil's family and representatives to provide school reports, assessment information • Examining bodies
- Ofsted
- Health authorities to keep informed with pupil's health conditions and to work with health professionals
- Health and social welfare organisations such as SWIFTS and CAMHS
- Professional advisers and consultants to advise The Ranch Xtreme on educational and complex health issues • Police forces, courts, tribunals to meet legal obligations

Why we regularly share pupil information

We do not share information about our pupils with anyone without consent unless the law and our policies allow us to do so.

Held Information

It is held in electronic format. This information is securely protected and only accessible to nominated staff.

Parents and pupil's rights regarding personal data

Individuals have a right to make a 'subject access request' to gain access to personal information that The Ranch Xtreme holds about them.

Parents and carers can make a request to their child's data where the child is not considered mature enough to understand their rights over their own data (usually under the age of 12) or where the child has provided consent.

Parents also have the right to make a subject access request with respect to any personal data The Ranch Xtreme holds about them.

If you make a subject access request, and if we do hold information about you or your child, we will:

- Give you a description of it

- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not you or your child
- Tell you who it has been, or will be shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

Parents and carers also have a legal right to access to their child's educational record.

Other rights

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and
- a right to seek redress, either through the ICO, or through the courts

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

Complaints

We take any complaints about our collection and use of personal information very seriously. If you think that

our collection or use of personal information is unfair, misleading or inappropriate, or have any other concerns about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our Designated Safeguarding Lead.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Contact

If you would like to discuss anything in this privacy notice, please contact the Designated Safeguarding Lead at The Ranch Xtreme.

•Mr Iain Woodbridge

The Ranch Weymouth

Unit 21

Basepoint Business Centre

Jubilee Close

Weymouth

Dt4 7bs

Email: woody@theranchweymouth.com